BIRTHDAY DETAILS & FAQ's

- 1. Reservations Required At Least ONE WEEK IN ADVANCE Paying for your party in full when you make your reservation is preferred. Minimum \$100.00 non-refundable deposit is required to make a reservation. Some people wait until the last week or two, but 4-6 weeks in advance notice is recommended. Reservations can be made online at www.rollercave.com or in person at the Roller Cave.
- 2. PAYMENT IN FULL is required no later than the Wednesday before your party by 6:00pm. If full payment is not made by this time there will be a \$50 late payment fee added to the price of your party.
- 3. **No outside food or drinks...Just Your Cake!** Cakes permitted only with your officially reserved and PAID Roller Cave birthday party packages!
- 4. **Admissions** Party guest admission is good only for the scheduled time of your party. No refunds for unworn or "unused" wristbands. You will receive 1 free adult spectator admission for each paid party guest. Parent admission is \$10.00 for any additional adult spectators or \$15 for any skating adults. As a courtesy to your party, skate rental will be FREE for all adults with a paid party admission. Parent seating is not reserved.
- 5. **Arrival No Drop Offs** Plan to arrive to Roller Cave 15 minutes before the scheduled start time of your party. If the kids are all arriving with you....great. Remember that you must maintain a ONE adult to FIVE children minimum ratio. Children will not be allowed into the facility without a parent bringing them inside to your party table. It is ok if some parents leave as long as you maintain your 1:5 chaperone ratio and you accept responsibility for those children.
- 6. Maximum number of party guest rules are enforced. You can add guests to your celebration by paying the extra party guest fee. The numbers below do not include the parent admissions included with your package. *****Any 7 person package may not exceed 12 guests. *****Any 15 person package may not exceed 24 guests.
- 7. At the end of your party time you and your guests must exit the building or pay to stay longer. Your party has a start time and end time. Your party hosts will be happy to assist you in transporting your party items to your vehicle if needed. This includes all presents, balloons, cakes, extra pizza, etc. out of the building. Want to stay longer? You can add additional time to your party for \$100 per hour if available.
- 8. Tax & Tip Don't be one of those rude people who don't tip when the service is great. Show your appreciation for their hard work and always tip your party host for great service. 9% food and beverage tax is added to all packages.
- 9. Party placement is at the sole discretion of Roller Cave. VIP areas are only available with VIP Parties and paid upgrades
- 10. Decorations You are welcome to bring your own decorations. If you would like us to set them up they must be dropped off by the end of business hours the day prior. We set up plates, napkins, cups and tablecloths. WE DO NOT SET UP banners, hanging swirls, WE DO NOT BLOW UP YOUR BALLONS, put together goodie bags, party displays, ETC. ITEMS NOT ALLOWED INCLUDE the following:Pianatas, confetti cannons, confetti balloons, silly string, or anything in general that makes a mess.



Extra 12" Pizza - Pepperoni/Sausage/Cheese \$ 12.00 per pizza **Extra Drink Pitchers** \$ 8.00 per pitcher **Roller Cave Birthday Shirt** \$ 10.00 each **Extra Parent Spectators** \$ 10.00 each **Extra Parent Skaters – Free Rental** \$ 15.00 each Flashing Stuff....Wands, Balls, Mouthpieces **\$ 4.00 per quest Loot Bags \$ 4.00 per guest Ice Cream or Cotton Candy \$ 4.00 per guest VIP Seating - Party Room or Dance Floor \$100.00** upgrade MEGA or VIP Party Twin Celebrity Upgrade \$ 30.00 upgrade **Ultimate or Fam Jam Twin Celebrity Upgrade \$ 20.00 upgrade \$ 10.00 upgrade Classic Twin Birthday Celebrity Upgrade**